

Returns Form

Model Universe

Customer Name / Address: Email:	Order Information: Order Number:.....
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Please complete the form and return it with the items. Return shipping costs are the responsibility of the customers, unless the item is faulty or damaged. If an exchange or replacement is required an email will be sent when the items are despatched. If for any reason the item(s) are out of stock, a refund will be issued. If refund is required an email will be sent to confirm the refund has taken place, please allow up to 10 working days after the email date for the funds to appear in your account. Please note we will only refund using the original Payment method used (i.e. Credit card / PayPal / Gift Card).

Item SKU	Item Description	Quantity Returned	Return Code	Reason for Return

Reason for return codes: A = Replacement Required, B = Product not wanted, C = Item is faulty or damaged, D = Product was not ordered

RETURN TO ADDRESS:

MODEL UNIVERSE RETURNS
3 HAGLEY COURT NORTH
THE WATERFRONT
DUDLEY
DY5 1XF
UNITED KINGDOM

